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Summer 2010

# THE BATON

Middough news from its Architecture,  
Engineering and Management businesses

**middough**  
Performance You Trust™

## DISCOVER MIDDOUGH

### Introducing *The Baton*

Middough is celebrating its 60<sup>th</sup> year in business in 2010 and has developed many long-term relationships with clients over the years. Middough is proud to have its very first client from the metals industry since its doors opened in 1950 as a key customer. Since then, Middough has grown to an 800 person organization with offices in 13 cities operating in 15 industries.

One key to Middough's success includes the design of a fully-integrated organization which allows the company to offer full-service to clients as one entity. With strategic plans that include embracing a relationship culture and employing the most talented available, Middough continues on a path of growth and performance in the Architectural, Federal Government, Industrial, Life Science and Process businesses.

*"The mainstay of Middough's success is from its leadership. Through this leadership, we will continue to grow the company and achieve our strategic goals."*

*-Ronald R. Ledin, PE  
President and Chief Executive Officer*

In order to share our successes, Middough is pleased to introduce *The Baton*, a new electronic communications tool to keep you informed about news from within the company. Each quarter Middough will e-mail you the company newsletter featuring key information in target industries and highlight client successes.

The Middough team hopes you enjoy *The Baton* and look forward to future issues. If you need more information regarding a topic you have read about in *The Baton*, e-mail [thebaton@middough.com](mailto:thebaton@middough.com).



### Middough Locations

Cleveland, OH  
Ashland, KY  
Atlanta, GA  
Chicago, IL  
Coming, NY  
Detroit, MI  
Houston, TX  
Lima, OH  
Philadelphia, PA  
Phoenix, AZ  
St. Louis, MO  
Toledo, OH  
West Palm Beach, FL

For completed address information please see [our locations](#).

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## New Corporate Brand

Middough announces its new corporate brand tagline **Performance You Trust™** as a way to reinforce its commitment to quality, performance, trust and unmatched customer service.



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## Exceeding Workplace Safety Standards



2009 proved to be another exceptional year for Middough as it announced a stellar year for its safety management program. The program was developed to protect its associates, clients and subcontractors, as well as reduce injuries and to decrease work time-loss.

Because of this comprehensive program, Middough recorded **only one** Occupational Safety and Health Act (OSHA) injury in 2009.

### Additional Safety Achievements:

- Since 1999, Middough has been below the average OSHA Total Recordable Injury Rate (TRIR).
- OSHA TRIR 0.14.
- Current Experience Modification Rate (EMR) 0.90.
- Promotes a zero incident and injury-free workplace.
- Organization safety awards from The Greater Cleveland Safety Council, Ohio Bureau of Workers Compensation, Northwest Indiana Business Roundtable and the Three Rivers Manufacturers' Association.
- Client safety awards from BP-Husky Refinery, Toledo, Ohio and Husky Refinery, Lima, Ohio and AK Steel, West Chester, Ohio.

With each Middough project, the company incorporates safety into its workflow process. This safety system begins with a risk analysis and continues throughout the project with requirements to protect both personnel and to ensure safety in the design. A comprehensive site safety program is developed for the construction phase of a project and prestart-up safety reviews are completed during the start-up and commissioning processes.

For more information about Middough's Safety Program, e-mail [safety@middough.com](mailto:safety@middough.com).

For more information about OSHA, visit [www.osha.gov](http://www.osha.gov).

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**With 60 years of industry service, the Middough team is as diverse and as driven as ever in bringing you the very best.**

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## New Associates and Promotions

### **Gary L. Bennett Appointed Quality Manager**

*New associate to lead the company's quality improvement efforts*

Gary brings more than 26 years of significant work experience to Middough as a former quality manager, project manager, engineering manager and training manager. His role as quality manager at Middough will include executing strategic plans, policies and procedures at all levels for quality improvement efforts that will exceed customer's needs and expectations. Additionally, Gary will be responsible for improving the standard work process initiative called Middough Advanced Project Procedures (M.A.P.P.) He will also play a key role in Middough's strategic initiative of empowering associates to consistently deliver on the company's new brand.

### **James R. Field Appointed Vice President and Regional Business Manager**

*New executive to expand*

## Milman Honored at AIST

Ray Milman, a senior structural staff engineer, was selected as the 2010 recipient of the Association for Iron & Steel Technology (AIST) Distinguished Member and Fellow Award. The AIST Board of Directors presented Ray with the Distinguished Member and Fellow Award during the AIST annual President's Award Breakfast at the Iron & Steel Technology Conference and Exposition (AISTech) held in Pittsburgh, PA, on May 4.



Ray was recognized for his expert methodology in structural analysis and for sharing this knowledge through AIST presentations, committee activities and published technical papers. His work has resulted in major economic savings and expanded steel industry knowledge relative to mill building design and construction.

Ray has been a member of AIST since 1984 and is a registered professional engineer with more than 40 years of international experience specializing in the power generation, manufacturing, process and metal industries.

For more information about AIST, AISTech 2010 or the Distinguished Member and Fellow Award, visit [www.aist.org](http://www.aist.org).

*company's national presence in the oil and gas industry*

As Vice President and Regional Business Manager, Jim joins Middough with a distinguished 35-year career in engineering, financial management and contract negotiations. Charged with expanding Middough's national presence in the oil, gas, refining and chemical industries in the Gulf Coast Region, Jim is responsible for all facets of the business including overall strategy, new industry segments, project execution and managing the existing client base. Jim will also work closely with other Middough regions to support the company's national agenda for the Process Business.

## About Middough

Visit us online for in-depth information about Middough.

## Upcoming Tradeshows and Events

**Process Expo**, Chicago, IL, July 18-20, 2010.

The Process Expo is the most comprehensive event in the U.S. offered exclusively for the food and beverage industry. The Middough team brings world-class technical expertise and solutions to improve the process, packaging and ingredients of your product.

**Visit us at booth #15023** or e-mail [foodbeverage@middough.com](mailto:foodbeverage@middough.com) to learn how Middough's architectural, engineering and management services can work for you in making your next project a Middough project.

For more information about the Process Expo, visit [www.myprocessexpo.com](http://www.myprocessexpo.com).

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